

## **All information about our Covid-19 security measures at a glance:**

### **Safe Hotel**

Your safety and health are very important to us. Therefore, together with internal and external experts, we have developed standards and processes to make your vacation at Hotel Spirodom during these times pleasant, comfortable but most importantly safe!

***With us the mask obligation applies in all closed rooms!***

### **General**

#### **How is the access to the hotel regulated?**

The entire area of the hotel is reserved exclusively for our guests. There is a separate entrance for guests and staff.

The reception is open from 07:00-22:00.

#### **How is the access of the staff regulated?**

The staff enters the hotel through a separate entrance. They go through a security station before entering the hotel and before each shift. Every employee disinfects his hands, gets a new mouth and nose mask and new gloves each time. The temperature is then checked and recorded.

#### **Is there a special room cleaning service?**

Special attention has always been paid to the cleaning of the rooms, which is even intensified during these months. In particular, each room receives a thorough cleaning after each departure thorough disinfection and disinfestation.

### **Check In und Check Out**

#### **Will the check-in and check-out times change?**

The check-in / check-out times will remain unchanged (check-in from 3:00 pm, check-out at 11:00 am).

You are welcome to pay your bill the evening before.

#### **Can I pay in cash?**

Yes, but we still recommend contactless payment.

## Activities

### Is access to the fitness room still possible?

The fitness room is open as usual.

### What about the swimming pool?

The swimming pools are open and accessible from 07:00-21:00. In accordance with the legal regulations and the applicable social distance measures, only 4 people are allowed in the pool simultaneously

## SPA

### Will there be a SPA offer? What about the saunas?

- Finnish sauna: is only available by appointment at the reception
- Steam bath: in our steam bath only 4 people are allowed simultaneously
- Infrared cabin: You can use this cabin at any time, but we ask you to disinfect it thoroughly after each sauna session

## Restaurant

### Will there be a breakfast buffet?

Da The hotel offers a breakfast buffet where we ask you to wear a mask (if you do not have a mask, we will be happy to provide one).

### What are the rules for using the mask?

In general: The mask can be taken off during the meal or at the table, but must be put back on when you get up

### Is room service provided?

Room service is offered for a fee.

### What are the procedures in the restaurant?

Our restaurant staff will gladly accompany you to the table for dinner. The restaurant area is open at the usual times.

Breakfast: 7:00 am–10:30 am

Dinner: 6:00 pm–8:00 pm